

## AUTOMATED ELECTRONIC MESSAGE FILING SYSTEM

### BACKGROUND OF THE INVENTION

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#### 1. Technical Field:

[0001] The present invention relates in general to improved messaging systems and in particular to improved filing of electronic messages within messaging systems. Still more particularly, the present invention relates to filtering the folders in a filing system to present the user with a suggested selection of folders for filing a particular electronic message.

#### 2. Description of the Related Art:

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[0002] The use of electronic mail (e-mail) and other electronic messaging and communications, such as instant messaging, has expanded rapidly over the last few years. Typically, an e-mail application, such as Lotus Notes, provides a user interface between the user and an e-mail server that sends and receives e-mail via a network, such as the Internet.

20 [0003] E-mails, like other data files, often need to be categorized and filed for later retrieval. Thus, many e-mail applications will include a directory structure of files for storing e-

mails. Users are typically enabled to add and name folders within the directory structure and then move e-mails into the different folders.

[0004] A disadvantage of current e-mail filing systems is that as the number of folders in a directory structure increases, more and more time is required for a user to locate a particular 5 folder and select to place an e-mail in that folder. Further, a disadvantage of current e-mail filing systems is that a user must take time to determine which folder to place an e-mail in. A user may have multiple folders that an email could potentially be placed in or may need to create a new folder to store the e-mail. Either way, eventually, filing the e-mail away in a folder may become so time consuming that any benefit of later locating the e-mail by its folder location is 10 diminished.

[0005] In addition to e-mail, other types of electronic messaging can be saved and filed. For example, a participant in an instant messaging session may save and file the session. However, just as e-mail filing systems are currently limited, so are filing systems for other types of electronic messaging where locating the appropriate filing folder can be time consuming.

15 [0006] Therefore, in view of the foregoing, there is a need for a method, system, and program for automating the folder creation and filing process for e-mail and other electronic messages. In particular, there is a need for a method, system, and program for automatic location and presentation of suggested folders for filing a particular electronic message. Further, there is a need for a method, system, and program for automatic creation of a folder and filing an electronic 20 message in the newly created folder based on a folder name suggestion by the sender of the electronic message.

## SUMMARY OF THE INVENTION

[0007] Therefore, the present invention provides an improved messaging systems and in particular to provides an improved method, system, and program for filing electronic messages within messaging systems. Still more particularly, the present invention provides a method, system, and program for filtering the folders in a filing system to present the user with a suggested selection of folders for filing a particular electronic message. Additionally, the present invention provides a method, system, and program for enabling a sender to suggest a filing folder name to be used by the recipient of an electronic message for filing for the electronic message.

10 [0008] According to one embodiment of the present invention, an electronic message is filtered to determine at least one suggested folder for filing the electronic message in from among a multiple filing folders in a messaging directory. The suggested folders in the messaging directory are distinguished from the remainder of the filing folders, such that a recommendation of relevant folders for filing the electronic message is provided.

15 [0009] A suggested folder may be determined by first detecting a suggested folder name specified by a sender of the electronic message. Then, the suggested folder is the folder with the same name as the suggested folder name.

[0010] A suggested folder may be graphically distinguished or listed in a separate list. Further, a target folder and secondary folder may be determined and graphically distinguished  
20 from one another.

[0011] If the display region showing the messaging directory is not able to show the

entire directory, then those folders displayed within the display region are adjusted to show one or more suggested folders. Further, a messaging directory with multiple levels of folders is preferably expanded to display one or more suggested folders.

[0012] One method of selecting to file an electronic message is by dragging the  
5 message entry into the display area of the message directory and dropping an icon for the electronic message over a particular folder. In the present invention, when a drag icon is detected within the display area of the message directory, the drag icon is automatically repositioned over the closest suggested folder. The drag icon may further be repositioned from suggested folder to suggested folder and the portion of the directory displayed may automatically be adjusted as the  
10 user selects to move the drag icon to a next suggested folder.

[0013] According to another embodiment of the present invention, an electronic message is created by a sender. A suggested filing folder name is attached to the electronic message and the electronic message is sent with the suggested filing folder name to a recipient. By attaching a suggested filing folder name to the electronic message when the electronic  
15 message is sent, a receipt messaging system may automatically file the electronic message in a folder with the suggested folder name when the recipient receives the electronic message. In particular, a sender may specify the suggested filing folder name. Alternatively, if a sender forwards a message or replies to a message filed in a folder by the sender, then folder name in which the forwarded message or replied to message is stored is attached as the suggested filing  
20 folder name.

[0014] According to yet another embodiment of the present invention, an electronic

message is received with a suggested filing folder name. The electronic message is automatically filed in a folder with the suggested filing folder name within a message filing directory, such that filing of the electronic message is efficiently controlled. If there is not a filing folder in the message filing directory with the suggested filing folder name, then one is created. Further, the

5      folder with the suggested filing folder name is preferably graphically distinguished.

## BRIEF DESCRIPTION OF THE DRAWINGS

[0015] The novel features believed characteristic of the invention are set forth in the appended claims. The invention itself however, as well as a preferred mode of use, further 5 objects and advantages thereof, will best be understood by reference to the following detailed description of an illustrative embodiment when read in conjunction with the accompanying drawings, wherein:

[0016] **Figure 1** is a block diagram depicting a computer system in which the present 10 method, system, and program may be implemented;

[0017] **Figure 2** is a block diagram depicting a distributed network system for facilitating distribution of electronic messages between a sender and a recipient for facilitating one embodiment of the present invention;

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[0018] **Figure 3** is a block diagram depicting a messaging controller for controlling an electronic messaging client system in accordance with the method, system, and program of the present invention;

20 [0019] **Figure 4** is an illustrative representation of a sender message with a suggested folder name in accordance with the method, system, and program of the present invention;

[0020] **Figure 5** is an illustrative representation of a recipient messaging interface displaying an electronic message received with a suggested folder name in accordance with the method, system, and program of the present invention;

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[0021] **Figure 6** is an illustrative representation of a folders directory with a new folder based on the suggested folder name by a sender of an electronic message in accordance with the method, system, and program of the present invention;

10 [0022] **Figure 7** is an illustrative representation of a recipient messaging interface for drag and drop filing of electronic messages in accordance with the method, system, and program of the present invention;

15 [0023] **Figure 8** an illustrative representation of a drag and drop filing system with the suggested folders highlighted in accordance with the method, system, and program of the present invention;

[0024] **Figure 9** is a high level logic flowchart depicting a process and program for applying a suggested folder name to an electronic message;

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[0025] **Figure 10** is a high level logic flowchart depicting a process and program for

highlighting suggested folders for filing electronic messages; and

[0026] **Figure 11** is a high level logic flowchart depicting a process and program for filtering the filing options for an electronic message.

## DETAILED DESCRIPTION OF THE PREFERRED EMBODIMENT

[0027] Referring now to the drawings and in particular to **Figure 1**, there is depicted one embodiment of a system through which the present method, system, and program may be implemented. The present invention may be executed in a variety of systems, including a variety of computing systems and electronic devices.

[0028] Computer system **100** includes a bus **122** or other communication device for communicating information within computer system **100**, and at least one processing device such as processor **112**, coupled to bus **122** for processing information. Bus **122** preferably includes low-latency and higher latency paths that are connected by bridges and adapters and controlled within computer system **100** by multiple bus controllers. When implemented as a server system, computer system **100** typically includes multiple processors designed to improve network servicing power.

[0029] Processor **112** may be a general-purpose processor such as IBM's PowerPC™ processor that, during normal operation, processes data under the control of operating system and application software accessible from a dynamic storage device such as random access memory (RAM) **114** and a static storage device such as Read Only Memory (ROM) **116**. The operating system preferably provides a graphical user interface (GUI) to the user. In a preferred embodiment, application software contains machine executable instructions that when executed on processor **112** carry out the operations depicted in the flowcharts of **Figures 9, 10, 11**, and others described herein. Alternatively, the steps of the present invention might be performed by

specific hardware components that contain hardwired logic for performing the steps, or by any combination of programmed computer components and custom hardware components.

- [0030] The present invention may be provided as a computer program product, included on a machine-readable medium having stored thereon the machine executable instructions used 5 to program computer system **100** to perform a process according to the present invention. The term "machine-readable medium" as used herein includes any medium that participates in providing instructions to processor **112** or other components of computer system **100** for execution. Such a medium may take many forms including, but not limited to, non-volatile media, volatile media, and transmission media. Common forms of non-volatile media include, 10 for example, a floppy disk, a flexible disk, a hard disk, magnetic tape or any other magnetic medium, a compact disc ROM (CD-ROM) or any other optical medium, punch cards or any other physical medium with patterns of holes, a programmable ROM (PROM), an erasable PROM (EPROM), electrically EPROM (EEPROM), a flash memory, any other memory chip or cartridge, or any other medium from which computer system **100** can read and which is suitable 15 for storing instructions. In the present embodiment, an example of a non-volatile medium is mass storage device **118** which as depicted is an internal component of computer system **100**, but will be understood to also be provided by an external device. Volatile media include dynamic memory such as RAM **114**. Transmission media include coaxial cables, copper wire or fiber optics, including the wires that comprise bus **122**. Transmission media can also take the form of 20 acoustic or light waves, such as those generated during radio frequency or infrared data communications.

[0031] Moreover, the present invention may be downloaded as a computer program product, wherein the program instructions may be transferred from a remote computer such as a server **140** to requesting computer system **100** by way of data signals embodied in a carrier wave or other propagation medium via a network link **134** (e.g. a modem or network connection) to a communications interface **132** coupled to bus **122**. Communications interface **132** provides a two-way data communications coupling to network link **134** that may be connected, for example, to a local area network (LAN), wide area network (WAN), or directly to an Internet Service Provider (ISP). In particular, network link **134** may provide wired and/or wireless network communications to one or more networks.

[0032] Network link **134** in turn provides data communication services through network **102**. Network **102** may refer to the worldwide collection of networks and gateways that use a particular protocol, such as Transmission Control Protocol (TCP) and Internet Protocol (IP), to communicate with one another. Network link **134** and network **102** both use electrical, electromagnetic, or optical signals that carry digital data streams. The signals through the various networks and the signals on network link **134** and through communication interface **132**, which carry the digital data to and from computer system **100**, are exemplary forms of carrier waves transporting the information.

[0033] When implemented as a server system, computer system **100** typically includes multiple communication interfaces accessible via multiple peripheral component interconnect (PCI) bus bridges connected to an input/output controller. In this manner, computer system **100** allows connections to multiple network computers.

[0034] In addition, computer system 100 typically includes multiple peripheral components that facilitate communication. These peripheral components are connected to multiple controllers, adapters, and expansion slots coupled to one of the multiple levels of bus 122. For example, an audio output device 128 and audio input device 129 are connectively enabled on bus 122 for controlling audio outputs and inputs. A display device 124 is also connectively enabled on bus 122 for providing visual, tactile or other graphical representation formats and a cursor control device 130 is connectively enabled on bus 122 for controlling the location of a pointer within display device 124. A keyboard 126 is connectively enabled on bus 122 as an interface for user inputs to computer system 100. In alternate embodiments of the present invention, additional input and output peripheral components may be added.

[0035] Those of ordinary skill in the art will appreciate that the hardware depicted in Figure 1 may vary. Furthermore, those of ordinary skill in the art will appreciate that the depicted example is not meant to imply architectural limitations with respect to the present invention.

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[0036] With reference now to Figure 2, a block diagram depicts a distributed network system for facilitating distribution of electronic messages between a sender and a recipient for facilitating one embodiment of the present invention. Distributed data processing system 200 is a network of computers in one embodiment of the invention may be implemented. It will be understood that the present invention may be implemented in other embodiments of systems 20 enabled to communicate via a connection.

[0037] In the embodiment, distributed data processing system 200 contains network 102, which is the medium used to provide communications links between various devices and computers connected together within distributed data processing system 200. Network 102 may include permanent connections such as wire or fiber optics cables, temporary connections made 5 through telephone connections and wireless transmission connections.

[0038] In the depicted example, communication servers 204 and 206 are connected to network 102. In addition, client systems, herein termed as sender system 208 and recipient system 210, are connected to network 102 and provide a user interface through input/output (I/O) devices. Communication servers 204 and 206 may facilitate electronic messaging systems 10 through which sender system 208 and recipient system 210 communicate through messaging applications, such as a mail reader, located on sender system 208 and recipient system 210. Messaging applications residing on sender system 208 and recipient system 210 provide an interface for implementing messaging services on sender system 208 and recipient system 210. Further, distributed data processing system 200 may include additional servers, clients, and other 15 devices not shown. For example, electronic messages may be sent and received between communication server 204 and other servers (not shown) to distribute and receive messages from other clients (not shown).

[0039] The client/server environment of distributed data processing system 200 is implemented within many network architectures. In one example, distributed data processing 20 system 100 is the Internet with network 102 representing a worldwide collection of networks and gateways that use the TCP/IP suite of protocols to communicate with one another. The Internet

is enabled by millions of high-speed data communication lines between major nodes or host computers. In another example, distributed data processing system 200 is implemented as an intranet, a local area network (LAN), or a wide area network (WAN). Moreover, distributed data processing system 200 may be implemented in networks employing alternatives to a traditional client/server environment, such as a grid computing environment.

5 [0040] Within distributed data processing system 200, each of client systems 208 and 210 and communication servers 204 and 206 may function as both a “client” and a “server” and may be implemented utilizing a computer system such as computer system 100 of **Figure 1**. Further, while the present invention is described with emphasis upon communication servers 204

10 and 206 facilitating the transfer of electronic messages, the present invention may also be performed by clients 208 and 210 engaged in peer-to-peer network communications and downloading via network 102.

15 [0041] Electronic messages sent and received between sender system 208 and recipient system 210 may be filed in folders or other database systems for organizing and filing documents for easy search and retrieval. A selection of current folders in a folder directory may be automatically selected and suggested for a particular electronic message based on criteria such as the sender name, the recipient name, the date, the subject, and keywords within the communication.

20 [0042] As an advantage of the present invention, the suggested folders are graphically distinguished from non-suggested folders. In addition, according to an advantage of the invention, suggested folders may be priorities and graphically distinguished to indicate priority.

[0043] When a sender or recipient selects to file an electronic message, the folders directory is preferably automatically opened to the locations of the suggested folders, or to a selection of the suggested folders according to the priority of the suggested folders.

Alternatively, when a sender or recipient selects to drag and drop an electronic message icon into  
5 the folders directory for filing, the electronic message icon is preferably automatically attracted to the closest of the suggested folders or the highest priority of the suggested folders and as the user moves the electronic message icon within the folders directory, the directory may automatically scroll to display other suggested folders.

[0044] As an advantage of the present invention, a suggested folder name for the folder  
10 to file an electronic message within may be attached to an electronic message before it is sent from sender system 208 via one or both of communication servers 206, to recipient system 210. Further, as an advantage of the present invention, when recipient system 210 receives electronic messages with suggested folder names, the recipient system preferably automatically either offers to file or files the electronic message in a folder with the suggested folder name. If a folder with  
15 the suggested folder name is not currently part of the recipient folder directory, then a new folder with the suggested name is opened. It is important to note that the suggested folder name may include a specific textual name or names, but may also indicate a type of folder, a size of folder, a location of the folder, and other folder characteristics.

[0045] For purposes of the present invention, electronic messages may include, but are  
20 not limited to, e-mail messages, instant messaging, chat sessions, and other forms of text, graphics, audio, and video communications between systems, facilitated by a network. Although

the present embodiment is described with emphasis upon an e-mail as the electronic message, it will be understood that the present invention applies to electronic message filing systems for multiple types of electronic messages.

5 [0046] Referring now to **Figure 3**, there is depicted a block diagram of a messaging controller for controlling a messaging client system in accordance with the method, system, and program of the present invention. As depicted, a messaging controller **300** includes a message database **302** in which electronic messages are stored. Multiple database structures may be implemented for storage of electronic messages. Preferably, each electronic message may be 10 filed in a particular folder. Folders may be organized in multiple structures, such as a tree or other hierarchical arrangement. Further, folders may be first sectionalized into folders for sent messages and folders for received messages.

[0047] A message filtering controller **304** filters electronic messages and determines a selection of suggested folders for filing each electronic message. Specifically, message filtering 15 controller **304** may determine a target folder and other secondary folders in the selection of suggested folders. Further, a received electronic message may include a suggested folder name for the folder for filing the electronic message. In particular, message filtering controller **304** may filter copies of sent messages and received messages to determine a selection of suggested folders for filing each electronic message.

20 [0048] A folder placement controller **306** preferably determines which folders to display within a folder directory window. Additionally, folder placement controller **306**

preferably monitors whether a user selects to drag and drop file an electronic message, and if so, attracts the drag icon for the electronic message towards suggested folders. Further, folder placement controller 306 preferably monitors whether the user selects an option to file an electronic message, and if so, opens a directory window with the folder directory automatically opened to the suggested folder(s).

- [0049] A display controller 308 preferably adjusts the graphical display to indicate the suggested folders determined by message filtering controller 304 for a particular electronic message when a user selects to view that particular electronic message. Folders may be displayed in a directory window alongside other windows of the messaging system user interface.
- 10 Alternatively, folders may only be displayed in a directory window when a user selects to file an electronic message. Further, display controller 308 preferably adjusts the graphical display according to the directory display decisions of folder placement controller 306.

- [0050] In addition, display controller 308 may distinguish those folders which are suggested folders in multiple formats. For example, the type setting, coloring, shading, transparency, or other graphical characteristic of a folder name or icon may be adjusted for those folders which are suggested folders. It will be understood that in addition to graphically distinguishing suggested folders from the other folders in the folder directory, text, audio, or video may be used to distinguish the suggested folders.

- [0051] A communication controller 310 controls the sending and receiving of electronic messages. In particular, the communication controller 310 may initiate a connection to a network to access messaging services. Further, communication controller 310 may initiate a connection

directly with another computing system for peer-to-peer network communication.

[0052] A suggestion attachment controller 305 controls the attachment of a suggested folder name to an electronic message. In particular, a sender of a message may designate the suggested folder name. Alternatively, a sender may create an electronic message by forwarding 5 or replying to another electronic message that is filed by the sender. Suggestion attachment controller 305 may automatically designate the suggested folder name from the name of the folder in which the forwarded or replied to message is located.

[0053] With reference now to **Figure 4**, a block diagram illustrates a sender message 10 with a suggested folder name in accordance with the method, system, and program of the present invention. As depicted, a sender message 400 includes multiple types of data.

[0054] First, in the example, a recipient is designated at reference numeral 402. In the example, the designated recipient is “recipient A”. Although not illustrated, the designated recipients may include addresses designated under a “to:” column, a “cc:” column, or a “bcc” 15 column, for example. Further, the type of addressing used to designate a recipient of an electronic message may vary according to the type of addressing implemented in a messaging system.

[0055] In addition, in the example, a suggested folder name is designated at reference numeral 404. The suggested folder name in the example is “IBM<sup>TM</sup>; Project Z” where the “,” indicates a sublevel. In alternate examples, a folder name may be designated in an alternate 20 manner. Further, in alternate examples, multiple suggested folder names may be included.

Additionally, a suggested folder name may be specified for each recipient of the sender message.

Moreover, it will be understood that filing systems may implement filing structures other than folders, wherein the suggested folder name is converted into the type of filing structure implemented by the message filing system.

5 [0056] In the example, a subject is designated at reference numeral 406 and the text of the electronic message is designated at reference numeral 408. It will be understood that other types of information may be included in the electronic message.

[0057] Referring now to **Figure 5**, a block diagram illustrates a recipient messaging interface displaying a electronic message received with a suggested folder name in accordance with the method, system, and program of the present invention. In the interface, a recipient inbox 510 is a window depicting the newly received e-mail messages for the recipient. In the example, the e-mail message designated by reference numeral 512 and received from “sender F” is selected. Recipient message window 500 displays e-mail messages selected from recipient inbox 510. In the example, sender message 400, as illustrated in **Figure 4**, is selected and displayed in recipient message window 500.

[0058] According to one embodiment of the present invention, a recipient may select an option to file an e-mail message. In the example, the recipient may select option by selecting a file button 506. In alternate embodiments, other types of options may be provided to the recipient for selecting to file an e-mail message.

[0059] According to an advantage of the present invention, when an e-mail message is

received in recipient inbox **510**, a target folder and secondary folders suggested for filing the e-mail message are determined. Multiple methods may be used to determine target and secondary folder suggestions. As an advantage of the present invention, a sender of the e-mail message may include a suggested folder name for a folder, which is advantageously selected as the target folder. Other methods of determining target and secondary folder suggestions include scanning the message for keywords, scanning the message for sender names and other recipient names, and scanning the message for an indicator of the importance of the message. From the scanned information, target and secondary folder suggestions may be made from the named folders in a folder directory.

10 [0060] Then, according to another advantage of the present invention, when a recipient selects to read or open the e-mail message located in recipient inbox **510**, a folder directory window **520** displays the recipient folder directory with the target and secondary folder suggestions highlighted or otherwise graphically distinguishable. Alternatively, the target and secondary folder suggestions may be indicated through other types of output, such as an audio 15 indicator of the target and secondary folder suggestions.

[0061] In the example of folders directory **520**, a multi-tiered folder structure is implemented. In the example, the only suggested folder is the folder located first under the “IBM” folder and specifically under a sub-level folder titled “sender F” as indicated by the highlighting designated at reference numeral **522**. In the example, the folder “IBM” is 20 automatically expanded to reveal the target folder suggestion. In alternate embodiments where the directory size exceeds the size of folders directory window **520**, then the portions of the

directory which include target and secondary folder suggestions may be expanded and displayed within the directory window region.

[0062] With reference now to **Figure 6**, a block diagram depicts a folders directory with

5 a new folder based on the suggested folder name by a sender of an electronic message in accordance with the method, system, and program of the present invention. Continuing with the e-mail message received in **Figure 5**, if a recipient selects to file the e-mail message, the recipient may be offered the option to automatically add a new folder to folders directory **520**, where the new folder is titled with the suggested folder name designated by the sender of the e-

10 mail message. In the example, a message window **604** prompts the recipient to select whether to file the e-mail message in a new folder. In the example, if the user selects to file the e-mail message, then the folder is added to folders directory **520**, as illustrated at reference numeral **602** and the new folder is highlighted or distinguished in an alternate manner.

[0063] In an alternate embodiment, the new folder may be automatically added to the

15 folders directory when the e-mail message is received. If the new folder is automatically added to the folders directory, the new folder is preferably highlighted and the portion of the folders directory within the display window region preferably includes the new highlighted folder.

[0064] Referring now to **Figure 7**, a block diagram depicts a recipient messaging

20 interface for drag and drop filing of electronic messages in accordance with the method, system, and program of the present invention. As illustrated, the recipient has selected the e-mail

message from “sender M” in recipient inbox 510, as depicted by the highlighting at reference numeral 712.

[0065] In the example, folders directory window 720 is expanded to display the target and secondary folder suggestions for the e-mail message from “sender M”. In particular, the 5 folder titled “scheduling” is highlighted as depicted at reference numeral 722. In addition, the folder titled “personal” is highlighted as depicted at reference numeral 724. One of the highlighted folders may also be designated as the target folder.

[0066] According to one embodiment of the invention, the recipient may select file button 706 to initiate filing the e-mail message. Alternatively, however, the recipient may click 10 on the message entry indicated at reference numeral 712 and drag the entry to folders directory 720, as is further depicted in **Figure 8**.

[0067] With reference now to **Figure 8**, a block diagram depicts a drag and drop filing system with the suggested folders highlighted in accordance with the method, system, and 15 program of the present invention. As illustrated, lunch plans block 802 represents the drag icon that is triggered when the recipient clicks on the message entry indicated at reference numeral 712 in **Figure 7** and begins to drag the message entry. As the recipient drags lunch plans block 802 into folders directory 720, the recipient may manually place block 802 over one of the 20 folders and drop block 802 into that folder to initiate the filing of the e-mail message in that folder. According to an advantage of the present invention, however, once the block 802 is within the window for folders directory 720, the block is automatically positioned over the

closest highlighted folder. Alternatively, the suggested folders may be prioritized, such that the block is automatically positioned over the highest priority folder. Further, although not depicted, the recipient may drag block 802 into folders directory 720 and by moving block 820 up and down within folders directory 720, cause the directory displayed within the display region to scroll from one suggested folder to the next.

- 5        [0068] Referring now to **Figure 9**, there is depicted a high level logic flowchart of a process and program for applying a suggested folder name to an electronic message. As depicted, the process starts at block 900 and thereafter proceeds to block 902. Block 902 depicts a determination whether a sender has created a new electronic message. If a sender has not 10 created a new electronic message, then the process iterates at block 902. If a sender has created a new electronic message, then the process passes to block 910. Block 910 depicts a determination whether in the new electronic message, the sender is forwarding or replying to a electronic message stored in a folder. If the sender is forwarding or replying to an electronic message stored in a folder, then the process passes to block 912. Block 912 depicts attaching the name of 15 the sender directory folder as the suggested folder name for storing the electronic message, and the process ends. Alternatively, although not depicted, a sender may also be prompted with the option of selecting the suggested folder name from the name of the folder in which the forward or reply to mail is filed in the sender directory folder.

- 6        [0069] At block 910, if the sender is not forwarding or replying to an electronic message stored in a folder, then the process passes to block 904. Block 904 depicts prompting the sender to select a suggested folder name. In particular, the sender may choose from the folder

names of the folders currently in the sender's directory. Alternatively, the electronic message may be scanned for keywords which are provided to the sender to select from as suggested folder names. Next, block 906 depicts a determination whether the sender selects a folder name. If the sender does not select a folder name, then a default suggested folder name or no suggested folder name are included in the electronic message. Alternatively, if the sender does select a folder name, then the process passes to block 908. Block 908 depicts attaching the folder name to the electronic message as the suggested folder name for the electronic message, and the process ends.

[0070] With reference now to **Figure 10**, there is depicted a high level logic flowchart 10 of a process and program for highlighting suggested folders for filing electronic messages. As depicted, the process starts at block 1000 and thereafter proceeds to block 1002. Block 1002 depicts a determination whether a new electronic message is received. If a new electronic message is not received, then the process iterates at block 1002. If a new electronic message is received, then the process passes to block 1004. Block 1004 depicts determining a target and 15 secondary folders for the electronic message. First, all the suggested folders may be determined. The electronic message may include a suggested folder name designated by the sender. Further, the subject and text of the electronic message may be searched for keywords matching current folder names in the recipient folders directory. The target folder may be a new folder or an existing folder. Next, block 1006 depicts highlighting the target and secondary folders in any 20 display of the recipient folder directory, and the process ends. In particular, the target folder may be highlighted in a manner distinguishable from the secondary folders.

[0071] Referring now to **Figure 11**, there is depicted a high level logic flowchart of a process and program for filtering the filing options for an electronic message. As depicted, the process starts at block **1100** and thereafter proceeds to block **1102**. Block **1102** depicts a determination whether a recipient of an electronic message has selected an option to file the electronic message. If the recipient of the electronic message selects the option to file the electronic message, then the process passes to block **1104**.

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[0072] Block **1104** depicts a determination whether the electronic message includes a suggested folder name. If the electronic message does include a suggested folder name, then the process passes to block **1106**. Block **1106** depicts a determination whether the suggested folder name already exists in the recipient folder directory. If the suggested folder names does not already exist in the recipient folder directory, then the process passes to block **1108**. Block **1108** depicts adding a folder with the folder name to the recipient folder directory. Next, block **1110** depicts highlighting the newly added folder. Thereafter, block **1112** depicts filing the electronic message in the folder with the suggested folder name, and the process ends. Returning to block **1106**, if the suggested folder name does already exist in the recipient folder directory, then the process passes to block **1112**.

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[0073] At block **1104**, if the electronic message does not include a suggested folder name, then the process passes to block **1130**. Block **1130** depicts automatically jumping through the recipient folder directory to display a target folder in the recipient folder directory.

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Additionally, secondary folders may be displayed. Next, block **1132** depicts a determination

whether the user selects a folder from the directory. If the user does not select a folder, then the process iterates at block **1132** for a period of time. The user may first create a new folder and then select the new folder. If the user does select a folder, then the process passes to block **1134**.

Block **1134** depicts filing the electronic message in the selected folder, and the process ends.

- 5 [0074] Returning to block **1102**, if the recipient of the electronic message does not select the option to file the electronic message, then the process passes to block **1120**. Block **1120** depicts a determination whether the recipient selects to drag and drop the electronic message into the folder area for filing. If the recipient does not select to drag and drop, then the process returns to block **1102**. If the recipient does select to drag and drop, then the process 10 passes to block **1122**. Block **1122** depicts automatically moving the drag icon over the closest highlighted folder in the recipient folder directory. Alternatively, the drag icon may be automatically moved over the target highlighted folder in the recipient folder directory. Further, another alternative is that as the user drags the drag icon within the folder directory, suggested folders are highlighted. Next, block **1124** depicts a determination whether the user drops the 15 drag icon for the electronic message into a folder. If the user does not drop the drag icon for the electronic message into a folder, then the process iterates at block **1124** for a period of time. If the user does drop the drag icon for the electronic message into a folder, then the process passes to block **1134** where the electronic message is filed in the selected folder, as previously described, and the process ends.

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- [0075] While the invention has been particularly shown and described with reference to

a preferred embodiment, it will be understood by those skilled in the art that various changes in form and detail may be made therein without departing from the spirit and scope of the invention.